

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 065203	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/30/2020
NAME OF PROVIDER OF SUPPLIER CHERRELYN HEALTHCARE CENTER		STREET ADDRESS, CITY, STATE, ZIP 5555 S ELATI ST LITTLETON, CO 80120	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, interview and record review the facility failed to implement an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the possible development and transmission of Coronavirus (COVID-19) communicable diseases and infections for one out of six units. Specifically, the facility failed to: -Use the appropriate surface contact time for chemical disinfectants; -Follow the appropriate procedure for cleaning rooms clean to dirty; and, -Change gloves and perform hand hygiene after cleaning the bathroom. Findings include: I. Status of COVID-19 in the facility A. Interview The nursing home administrator (NHA) and director of nursing (DON) were interviewed on 4/28/2020 at 9:30 a.m. They said the resident census of the facility was 84, seven residents and nine staff members tested positive for COVID-19, 22 residents were being treated under suspicion/presumptive for COVID-19. The housekeeping staff were the first to be positive for COVID-19. The DON said the gowns were being reused and stored inside resident rooms with staff names on them. The N95 and surgical masks were reused, however the staff were provided brown bags for storage with their names on them. The N95 masks were stored outside of the residents' rooms in the bags marked with staff names. The DON and NHA said they were working with the Colorado Department of Public Health and Environment (CDPHE) and TriCounty Health Department. The DON said they were instructed by CDPHE to wear the masks universally which meant to not remove them regardless of COVID-19 status. The DON said they had enough masks so that the staff could change into a N95 to enter COVID-19 positive rooms and change back into the surgical mask upon exiting the room. The DON said the primary language for the housekeeping staff members was Spanish so the housekeeping manager coordinated training with the infection preventionist to ensure clinical COVID-19 information was given in their primary language of comprehension. The training included two inservices going over social distancing, explaining [MEDICAL CONDITION], donning and doffing of personal protective equipment (PPE), type of cleaning and disinfecting products to use and the process of cleaning the environment such as working from clean to dirty. He said that fear was the biggest concern they had when educating staff. Once they addressed the concerns/fears and provided education and training on how to don and doff PPE and properly disinfect surfaces the staff trusted to follow the processes. II. Facility policies and procedures</p> <p>The Cleaning and Disinfecting During the COVID-19 Pandemic policy and procedure, undated, provided by the director of nursing (DON) on 4/29/2020 at 7:02 p.m. It documented the following, Clean from top to bottom and cleanest to dirtiest. The bathroom cleaner surface contact time was 10 minutes. Remove gloves immediately after cleaning a toilet, perform hand hygiene and don new gloves prior to resuming other activities. The Housekeeping Training and Operations Manual, dated January 2019, was provided by the DON on 5/1/2020 at 2:10 p.m. It documented the following, Staff performing housekeeping tasks are familiar with the site infection control plan. They are to follow manufacturers' instructions for the use of all chemicals and cleaning products. Clean from the least contaminated to the most contaminated areas. Cleaning in the wrong sequence may increase microbial contamination. Wash hands after cleaning each toilet. A. Observation Housekeeper (HK) #1 was observed on 4/28/2020 at 10:48 a.m. on wing three. She performed hand hygiene and donned gloves. She then entered an unoccupied room that was storing two mechanical lifts, and removed the trash bag from the trash can and disposed of the trash into the housekeeping cart. She then removed the toilet brush and a spray bottle of disinfectant with bleach with a surface contact time of 10 minutes from the cart. She walked to the bathroom and placed the toilet brush in its holder and the spray bottle on the floor in front of the toilet. She walked back to the housekeeping cart and removed two green rags. She walked back to the bathroom, picked up the spray bottle, and sprayed the sink and toilet. The time was 10:50 a.m. She placed the spray bottle back on the floor and wiped the mirror with one of the green rags with her right hand. The second green rag was in her left hand. She used the same green rag to wipe the inside of the sink, the outside of the sink and then the top of the sink. At 10:51 a.m., one minute after spraying the toilet with the disinfectant, she removed the toilet brush from its holder and scrubbed the inside of the toilet bowl. Both green rags, one clean and one dirty were held in her left hand. She removed the toilet brush from inside the toilet and scrubbed the rim and top of the base behind the seat. She placed the toilet brush back into its holder and used another green rag from her left hand, and wiped the outside top of the toilet lid. She then wiped under the lid of the seat, the seat, under the seat, the rim of the toilet bowl, and then the base of the toilet. She did not wait the 10 minute surface contact time before cleaning the sink or toilet. She placed the green rag used for the toilet into her left hand and moved the green rag from the sink into her right hand. She picked up the spray bottle with her left hand which was holding the rag used to clean the toilet. She sprayed the green rag in her right hand and wiped the towel bar, the paper towel dispenser, the light cover and the bedside commode. She picked up the toilet brush with her left hand and the spray bottle in her right hand. She was still holding a dirty green rag in each hand. She walked into the bedroom and placed the spray bottle on the floor. She walked back to the housekeeping cart and put the toilet brush back in its place and placed the two green rags in a trash bag hanging on the cart. She did not change her gloves or perform hand hygiene. She removed two clean yellow rags, one in each hand, walked back into the room, and picked up the disinfectant spray bottle from the floor. She now had both clean yellow rags in her gloved left hand and used her right hand to spray the over bed table. She changed hands and now held the spray bottle and a clean rag with her left gloved hand and used the second yellow rag to wipe down the over bed table. She wiped from top to bottom, however she did not wait the 10 minute surface contact time. She then sprayed the window ledge and immediately wiped it off with the yellow rag in her right hand. She then sprayed the clean yellow rag with the disinfectant and placed it in her right hand and the dirty yellow rag in her left hand with the spray bottle. However the directions for use read, spray directly on the surface and let sit for 10 minutes. She used the freshly sprayed clean rag to wipe the inside door knob of the bathroom and then the outside of the bathroom door knob. She then walked to the entry door, using the same rag, she wiped the inside door knob and then the outside door knob. She walked over to the light and sprayed the light covers and immediately wiped them off. She performed all those tasks with the same yellow rag and did not allow for 10 minute surface contact time. She walked back to the cart and placed the two yellow rags into the trash bag hanging on the cart and placed the spray bottle into the cart. She removed the broom from the cart and walked to the bathroom. She swept the bathroom out into the main room then swept the main room to the door. She moved two mechanical lifts that were stored in the room and swept under them. She swept the debris to the room entry and used a dustpan to pick it up. She placed the broom and dustpan back onto the cart. She removed a clean mopping pad from the cart and saturated it with the disinfectant spray. She then placed the mop pad onto the base of the mop. She walked to the bathroom and began mopping. After mopping the bathroom she began mopping the main room with the same mop pad. When she completed mopping the room, she removed the mop pad from the base and disposed of it in the trash bag hanging on the cart. She placed the mop handle on the cart, removed her gloves, and performed hand hygiene using ABHR. She wore the same gloves throughout the whole process and did not follow the manufacturers' instructions to spray the surface and allow a surface contact time of 10 minutes. B. Staff interviews HK #1 was interviewed on 4/28/2020 at 11:02 a.m., licensed practical nurse (LPN) #1 translated during the interview. HK #1 said that the surface contact time for the disinfectant cleaner was 10 seconds. The translator reasked the question for</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>(continued... from page 1)</p> <p>clarification and HK #1 repeated that the surface contact time was 10 seconds not minutes. She said she cleaned all the residents' rooms in the same order and always cleaned the bathroom first. She said she used the same gloves to clean the room and only performed hand hygiene when she was done. She said she worked on wing three and not the other wings. Currently there were no COVID-19 positive rooms on wing three. The housekeeping supervisor (HKS) was interviewed on 4/28/2020 at 11:15 a.m. He said a resident's room should be cleaned from top to bottom and the bathroom should always be cleaned last. He said the HK should start by dusting the light fixtures, chairs, tables and cleaning the bathroom last. He said sweeping should be done from the entry throughout the room into the bathroom as well as mopping. He said the bathroom should be swept and mopped last. He said all the HKs had twice monthly training on wearing a mask, and changing gloves when working from dirty to clean. He said the surface contact time for the disinfectant was 10 minutes and the surface should remain wet for 10 minutes before being wiped off in order to [MEDICAL CONDITION]. He said all the training was in English and Spanish. He said gloves should always be removed after cleaning the bathroom and hand hygiene performed. He said the HK should not have a rag in each hand because it would be difficult to remember which rag was used on which surface. He said he would immediately educate HK #1 before she cleaned any more rooms. C. Follow-up The Cleaning and Disinfecting your Facility training, dated 4/28/2020 at 1:45 p.m, was provided by the NHA on 5/1/2020 at 1:07 p.m. Six housekeepers attended the training on properly cleaning and disinfecting a residents room and signed off.</p>		